

WFG Underwriting Bulletin



To: All Missouri WFG Policy Issuing Agents; All WFG Title Examiners and Officers
From: WFG Underwriting Department
Date: September 23, 2024
Bulletin No. MO 2024-05
Subject: Missouri Case.net Name Searches

It has come to our attention that there has been a recent change to the Missouri Case.net system which has impacted the search functionality of the system. We have been told that Missouri Case.net is not treating this as an error in their coding that they are working on correcting at this time. At this time, Missouri Case.net has recommended submitting a ticket to address any concerns.

Specifically, the following issues have been discovered:

- The “wildcard” search function no longer seems to be functioning, so that a search for “Kim” no longer produces results for “Kim”, “Kimberly”, “Kimber” or any other variation of “Kim.” The same issues have been identified when searching for business entity names, as you must have the exact name as it was entered into Missouri Case.net to obtain a hit on your search.
- The “special character” search function no longer seems to be functioning, so that a search for a business entity containing a special character such as an ampersand (“&”) no longer produces any results, but rather the following error code: *Your input contained an invalid character. Please restrict inputs to letters or . ' - in between letters.*

If you have the ability to search names and access dockets and filings, please continue to do so and add the following exception:

Due to issues surrounding Missouri Case.net and the ability to search by name, the Company takes exception to any pending litigation, finalized judgment or other matter affecting the Land not disclosed by borrower / seller on the written owner's or borrower's affidavit provided to the Company prior to or at closing.

You will also need to make sure your standard owner's or borrower's affidavits includes language that there are no pending lawsuits or outstanding judgments against the titleholder(s).

If during your search, you receive an error message be sure to document your file. If you have actual knowledge of a judgment or other matter affecting the Land, you must take specific exception to the matter, notwithstanding the general exception outlined above.

We will update you when the site has been fully restored and is working properly.

NOTE: The information contained in this Bulletin is intended solely for the use of employees of WFG National Title Insurance Company, its title insurance agents and approved attorneys. Disclosure to any other person is expressly prohibited unless approved in writing by the WFG National Title Insurance Company's Underwriting Department.

The Agent may be held responsible for any loss sustained as a result of the failure to follow the standards set forth above.